

All Hands on Deck Maritime Training

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FREQUENTLY ASKED QUESTIONS.

Thank you for your initial inquiry regarding undertaking a Boat Licence, Marine Radio, Coastal Navigation, General Purpose Hand, Coxswain Exemption 38, Coxswain NC1 or Coxswain NC2 course with All Hands on Deck Maritime Training.

Please find below a list of frequently asked questions that we receive from inquirers who are seeking a boat licence or maritime career.

GENERAL QUESTIONS

Q. How long have you been a Registered Training Organisation (RTO)?

Answer: All Hands on Deck Maritime Training have been an RTO with the Australian Skills Quality Authority (ASQA) since 2004. We are also an 'Approved Provider' with AMSA to deliver maritime training.

Q. What type of Maritime Training courses do you deliver?

Answer: Our courses range from recreational type of course such as the General Boat Licence and PWC (Jetski) Licence courses to commercial courses such as General Purpose Hand and Coxswain EX38, Coxswain NC2 and NC1 as well as Marine Radio Licences and Coastal Navigation..

Q. Are the certificates you issue recognised nationally?

Answer: **Yes.** All qualifications such as General Purpose Hand and Coxswain NC2 and NC1 are nationally recognised qualifications and allow candidates to work on commercial vessels anywhere around the country. Marine Radio is an internationally Recognised Certificate.

Q. How much study do I need to do?

Answer: We estimate that at the General Boat Licence level you can pick up most of the information in 4-5 hours.

At the General Purpose Hand level it will take about 15 hours of self study. For Coxswain courses we estimate about 15 hours for EX38, 30 hours for Cox NC2 with an additional 5 hours if Coastal navigation is required for Cox NC1.

Marine Radio information can also be picked up in 4-5 hours

Q. How long is the course?

Answer:

The **General boat Licence** course is approximately 4-5 hours of self study followed by 4 ½ hours of practical training and assessment.

The **General Purpose Hand** course is approximately 15 hours of self study followed by 2 days practical training and assessment.

The **Coxswain EX38** is approximately 15 hours of self study followed by 2 days practical training and assessment

The **Coxswain NC2** is approximately 30 hours of self study followed by 5 days practical training and assessment and

The **Coxswain NC1** is approximately 35 hours of self study followed by 5 days practical training and assessment.

The major difference between NC2 and NC1 is that NC1 candidates is the need to have Coastal Navigation knowledge

Q. Where are you located?

Answer: We are located in Newcastle however we receive a lot of Boat and PWC licence applicants from Sydney, the Central coast, Singleton and as far north as Coffs Harbour.

Our location is also very handy as we have a lot of students who come to our courses from Queensland and Victoria and they can fly direct into Newcastle from Brisbane, the Gold Coast and Melbourne and it is **just over an hour flight**.

We also have quite a few students who come from Tasmania, WA (Bunbury, Esperance, Geraldton, Coral Bay Port Hedland), SA (Adelaide, Whyalla, Port Lincoln and Kangaroo Island) and Darwin. We have a travel information file on our website specifically for interstate candidates with flights and accommodation information.

Q. Do the courses include the costs of the 1st Aid Certificate?

Answer: A 1st Aid Certificate is NOT required for a General Boat Licence

The cost of a 1st Aid Certificate is not included. In the previous Maritime Training Package 1st Aid was a Unit of Competency. In the 2012 review the government removed 1st Aid as a Unit of Competency but still kept it as a requirement for GPH and Coxswains' to possess. The average cost of a 1st Aid Certificate is between \$110.00 and \$130.00 and this need to be renewed every 3 years.

Q. Do I have to pay more for the exam?

Answer: There are no costs associated with undertaking GPH and Coxswain written assessments. One free resit is provided however if any additional resits are required there are additional costs as the assessments are marked by an independent assessor. There is a government fee of \$83.00 for Marine Radio exam papers but we have included this in the total cost of the marine radio complete enrolment.

Q. Do I need a Task Book?

Answer: Not everyone needs a Task Book. A Task Book is required only if you are going to claim a reduction in sea service hours. If you have sufficient sea service you can state this on a Statutory Declaration. If you do want to use a Task Book to reduce sea service hours we can obtain one from the government on your behalf and the cost is \$79.00. Details are on our website at www.allhandsondeck.com.au

Q. What do the dates on your website mean?

Answer: The dates on the website are for the 'Practical Session'. Enrolment in the online component can be commenced at anytime by going to our website and completing the enrolment section.

Q. What is the training schedule during the practical session?

Answer: During the 'Practical' session candidates undertake Fire, Survival, Seamanship (Knots, Splicing), Anchoring, Vessel manoeuvring, Engine operation, Collision reg knowledge and Marine Radio training.

Q. What does a General Purpose Hand Certificate allow me to do?

Answer: On receipt of your qualification from AMSA you can work as a crew member on a commercial vessel up to 80 metres in length nationwide.

Q. Do I have to buy extra training manuals etc

Answer: All Training material and manuals are included in the course costs.

Q. How does the online study component work?

Answer: The online component is a web based quiz activity based program that includes multiple choice, True and False and Essay type questions.

Q. What happens if I fail?

Answer: We have a process in place to provide a resit assessment in the event that competency is not achieved on the 1st attempt.

Q. How much does it cost for a Boat Licence?

Answer: An Adult General Boat Licence costs \$225.00. The Boat Licence course is provided for **FREE for General Purpose Hands and Coxswains NC1 and NC2** if they do not already have a Boat Licence.

This Boat Licence course cost is reduced depending on the number of people who are enrolled. If 4 or more people are enrolled at the same time the cost is reduced to just \$195.00 per person

Q. Do you offer ongoing support for Coxswains' who have to sit the AMSA Final Assessment.

Answer: Yes. You can contact us 7 days a week, 52 weeks a year by email or phone.

Q. Can I continue to use the online study resources after I have completed the course.

Answer: Yes. When enrolment is made in a course we provide a large quantity of resources that are accessed online. We allow **unlimited access** to these resources even after a course has been completed.